Public Service Announcement

Date of Effect: October 5, 2022 (updated November, 2023)

Attention Residents of York County and Surrounding Areas,

Our Center is a network hub of health and human service agencies, including homeless shelters that provide free programs, resources, and services to impoverished men, women, and families. Each on-site category operates independently of each other and has specific intake procedures.

Please be aware of the current situation regarding the on-site homeless shelters, which are frequently at full capacity in the evenings. These include Bethel Shelters, the Haven Men's Shelter, and the Life House Women's Shelter.

We urge you to contact Pathways in advance if you intend to bring a homeless individual to our campus. Pathways Intake & Referral Specialist is available Monday - Friday, 8:30 am - 4:00 pm. After hours and on weekends, please refer to the phone numbers linked here: availability of beds.

This encompasses discharge planning for hospitals, behavioral health facilities, and the justice system.

Shelters are unable to accommodate individuals with high levels of mental health needs, including those who require medication stabilization and/or are experiencing suicidal thoughts. Please call South Carolina's Mobile Crisis Hotline at 833-364-2274

The Shelters are committed to providing all individuals with a safe and supportive environment. However, due to limited resources and facilities, they cannot accommodate individuals who require specialized care or assistance with mobility, restroom, and hygiene needs. They encourage clients who need these services to seek facilities equipped to provide the necessary care and support.

Additionally, for the health and safety of all, individuals with open wounds must receive appropriate medical treatment before admission into the shelter.

Please refer to the <u>availability of beds</u> before calling Pathways Intake & Referral Specialist (see below). It is important to follow this procedure, as we cannot allow individuals to be left on our property without prior arrangement.

Emergency shelter beds are allocated on a first-come-first-serve basis, with check-in starting at 6:30 pm.

In cases where a client requires services other than shelter:

- Clients can be dropped off at Pathways daily from 8:30 am and must be picked up by 5:00 pm.
- During their stay, Pathways staff will assist clients in connecting with various resource providers to help them start their journey toward self-sufficiency.
- Please be aware that not all resource providers are available on-site every day.

For any inquiries or to speak directly with Pathways Intake & Referral Specialist, please contact **Wanda Hodges at** (803) 366-7284. Thank you for your cooperation and understanding in this matter.

Pathways Community Center & Shelter Partners